



## SUFFOLK COUNTY WATER AUTHORITY

Jeffrey W. Szabo  
Chief Executive Officer

Administrative Offices: 4060 Sunrise Highway, P.O. Box 38, Oakdale, New York 11769-0901  
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Dear Resident,

I am writing to welcome you to the Suffolk County Water Authority.

Recently, the Village of Saltaire and the Suffolk County Water Authority finalized a 40-year agreement for SCWA to assume operation and maintenance of the Saltaire public water system starting June 1<sup>st</sup>, 2026.

Our focus is to provide you with a reliable supply of high-quality drinking water and responsive customer service. As an SCWA customer, you will experience the following benefits and system upgrades:

- **Water Quality:** Continued delivery of the high quality water that you're used to, but which will now be tested and analyzed more frequently to meet the higher SCWA standards that surpass the legal regulatory requirements.
- **24/7 Service and Emergency Response:** You now have access to our customer service team and around-the-clock emergency dispatch. If you have an issue with your water service, SCWA personnel are available to respond at any time.
- **Improved Reliability:** The Saltaire water system is located between two existing SCWA-operated systems. We are opening the connections between these systems so they function as one. This creates a built-in backup supply, ensuring consistent water pressure and reliability.
- **Infrastructure Upgrades:** In the winter of 2026-27, SCWA will install wirelessly read water meters on all properties to accurately measure water usage. We are also upgrading water system instrumentation and installing our remote supervisory (SCADA) monitoring and controls, and we will assume maintenance of the 62 fire hydrants in your community.

We will contact you with specific details regarding the timeline for your meter installation soon.

I encourage you to visit our website at [www.SCWA.com](http://www.SCWA.com) to learn how we are testing and treating water, our efforts to protect our sole source aquifer through water conservation and to learn more about the team that makes it all possible. If you have any immediate questions regarding your new service, please contact our customer service team at 631-698-9500.

Sincerely,

Jeffrey Szabo  
Chief Executive Officer